



ATTENTION:

Free Weekly Phone Calls

As we settle in to a new normal, communication and connection are more important than ever. GTL understands the impact that family and friends can have on boosting morale but recognizes that sometimes financial difficulties get in the way of connecting. From now on, you will be able to contact your loved ones via **one free phone call of up to 5 minutes per week**. This is a **permanent** program, continuing indefinitely.

DETAILS:

- All persons incarcerated at the time free calls are offered will be provided one free call of up to 5 minutes each week, as conditions and security allow.
- You will not hear a free call message when making a call; only the called party will hear a message saying the call is provided at no charge before accepting the call.
- The free call will be applied to the first call you make each week.
- The free call is available for the week in which it is provided, any unused call will not carry over to the following week and no credit will be given.

Thanks,

Deb Alderson

GTL President & CEO